

# Child protection and personal information policy

## pointis.com

We take the protection of children and their personal information very seriously, and we are committed to ensuring their safety when they use our website. Children's welfare is our priority. Our policy includes the following measures:

Our data protection policy ensures the security of any data entered by children.

We do not collect or publish any unnecessary data from children.

For children under 13, we require formal consent from their guardians for them to use our services and all features.

For all children, parents have the power to close their accounts at any time by contacting us at [info@astonio.com](mailto:info@astonio.com).

We limit the amount a child can spend within a short period of time, and have a refund policy for cases of unintentional or unlawful payment.

We only allow adults who have passed CBR, or other equivalent security checks, to work one-to-one with the children.

We monitor a sample of the one-to-one dialogues between adults and the children to ensure their safety.

Should you have any questions regarding child protection issues, please do not hesitate to contact us at [info@astonio.com](mailto:info@astonio.com)

Last Edited on 25/11/2018